

This document details the warranty conditions applicable for the purchase of a genuine replacement part.

### REPLACEMENT PARTS BASIC WARRANTY

We guarantee the excellent quality and reliable performance of the genuine replacement part that you have just purchased **new** for a period of 6 months from its purchase. This warranty only covers replacement parts that have been **directly** purchased from the manufacturer, which means that proof of purchase is mandatory in the event of any claim.

### WHAT IS COVERED UNDER THE WARRANTY?

This warranty includes the right to have the genuine replacement part that you purchased **new** replaced free of charge, in the event that it shows any defect, provided that this is due to a manufacturing fault that may prevent it from working properly. Under no circumstances shall this cover the return nor the shipping fees.

We may, at any time, require you to send us the defective part whose replacement is being requested, for the purpose of verifying the defect ourselves. Its delivery is a mandatory requirement for the validity of this warranty.

To make a claim under this warranty, you must prove the purchase date of the replacement part through the relevant purchase invoice.

### WHAT IS NOT COVERED UNDER THE WARRANTY?

As cannot be liable for certain aspects that are not directly under our control, there are certain failures and damage that are not covered under this warranty.

Please carefully inspect the original replacement part purchased upon delivery and verify that it is the right one before installing it. Bear in mind that a misdiagnosis may result in the purchased replacement part not working properly or not resolving the failure.

Any deterioration, damage, or failure to work properly that arises from a mistake in choosing the replacement part, incorrect installation, or improper use of the replacement part, will cause this warranty to be revoked, as well as that of the equipment on which the replacement part has been installed.

In the event that the defective part is not sent to us for verification as required, this warranty will cease to be valid.

In any case, this warranty does not cover the following:

- The failures or damage caused in the replacement part not directly attributable to its design or manufacture, but caused by external conditions, deterioration from blows or impact, damage caused by weather conditions or other natural phenomena, as well as external factors such as power and/or pressure surges.
- The failures or damage in the replacement part caused by misuse or use for purposes other than those defined by the manufacturer, due to mishandling, the use of unsuitable cleaning or chemical agents, damage caused by the chemical or electrochemical effects of water, as well as improper assembly or installation, due to unusual general environmental conditions or poor equipment maintenance due to inobservance of care and cleaning tasks according to its instructions for use.
- The replacement or repair of parts affected by wear, included in routine equipment maintenance and cleaning; and those that the manufacturer recommends replacing after a certain period or number of duty cycles.
- The replacement or repair of fragile and/or decorative parts when the fault, breakage, or deterioration is not directly attributable to a manufacturing defect.
- Electric and/or electronic components, as the defect may arise from improper handling, faulty installation by the repairman, not being liable for the assembly and deterioration, and making subsequent verification of the defect impossible.

Lastly, the warranty will be revoked if the replacement part is installed in equipment in which non-genuine replacement parts have been installed, or if additional parts or accessories that are not those recommended by the manufacturer are used.

### **IMPORTANT**

To be entitled to this warranty, you must prove the date when you received the new replacement part by providing the purchase invoice. Please keep a copy of the purchase invoice.

We disclaim all other warranties, express or implied, or in any other manner, related to the product, fitness for any other purpose, or any other kind, with the exception of the express warranties detailed above. To the extent allowed under local law, we are not liable for any defect, unsuitability, limitation, or incapacity to use this product, not for the breach of any express or implied warranty.