

Thank you very much for purchasing an **ITV Ice Makers** ice-making machine.

If you need any information, technical/sales support, use and maintenance advice, do not hesitate to contact our SERVICE Department by email service@itv.es, telephone +34 961 667 639, fax +34 961 668 100, etc. You can also find information about our products on our website www.itv.es.

We also want to inform you of the warranty conditions of the **ITV Ice Makers** product, so it is important that you read this document.

To activate this warranty, you must prove the date of purchase of the equipment and its model and serial number by presenting the relevant purchase receipt.

We recommend that you register your **ITV Ice Makers** product. For this, simply enter our website www.itv.es in the SERVICE menu, REGISTRATION OF WARRANTIES tab, and complete the form. It is a simple process that will facilitate processing and enable us to provide a personalised service based on your needs and the product purchased.

WARRANTY CONDITIONS

ITV Ice Makers guarantees for a period of 24 months after your purchase the proper operation and quality of the product owned by you.

The **ITV Ice Makers** warranty does not include any particular stipulation that our distributor may have assumed with you, resulting from the purchase of your new machine.

In order for the warranty to apply, the machine must be operated under the conditions specified by the manufacturer, including the necessary filters in case of extremely hard or soft water.

WHAT THE WARRANTY COVERS

The **ITV Ice Makers** warranty includes the right of free replacement of any component of the product purchased by you that has any assembly or manufacturing defect, or malfunction, provided this is due to a manufacturing fault.

WHAT THE WARRANTY DOES NOT COVER

ITV Ice Makers as a manufacturer cannot be responsible for certain aspects outside of manufacturing, so there are certain faults caused by its use that are not covered by our warranty.

The User Manual that accompanies the machine details all the recommendations for its installation, use and maintenance. Please follow the instructions. Any flaw, failure or damage caused by poor installation or improper use is excluded from our warranty. In case of any doubt, please refer to the manual on our website www.itv.es.

Provided below is a general description of covers EXCLUDED from the **ITV Ice Makers** warranty:

- Labour, travel and transport.
- The repair of faults for causes unrelated to the design or manufacture of our machines (power failures), or for causes resulting from misuse.
- Repair due to connecting to undersized electric networks or with a different voltage to that indicated on the nameplate.
- Resolving faults in the machine caused by damage not related to the manufacturer but resulting from external causes, flaws due to impact, damage caused by natural phenomena or external factors such as increases in water pressure or tension.
- The purchase of ice by the user of the machine.
- Damage caused by the intrinsic characteristics of water, incorrect installation or poor maintenance of the appliance.

Our WARRANTY will be annulled in the following circumstances:

- Improper use of the machine.
- Use of inappropriate chemicals.
- Manipulation by persons not authorised by **ITV Ice Makers** or the use or replacement of parts or accessories that are not original **ITV Ice Makers** parts or accessories.
- Placing the appliance outdoors, near heat sources or poorly ventilated areas.
- The change or modification of any component or set, particularly the refrigerant circuit.

IMPORTANT

Safeguard the purchase receipt to be entitled to this warranty. You must prove to **ITV Ice Makers** the date of purchase of the machine. We invite you to register your **ITV Ice Makers** machine during the first few days of operation to always ensure you receive the best service and to facilitate the warranty procedure. You can do so on our website www.itv.es. The warranty is voided if this registration is not completed within thirty days of installation.

This warranty is international and applicable to all **ITV Ice Makers** products sold by an authorised distributor that offers the guarantees contained in this document.

The warranty contained in this document is supported by **ITV Ice Makers**. We do not offer any other express, implied or other form of warranty for the **ITV Ice Makers** product. To the extent permitted by applicable law, **ITV Ice Makers** is not responsible for any fault, restriction, inconvenience or inability to use this machine, not for breach of any express or implicit warranty.

ITV designs and manufactures its products to be long lasting.

If you are the owner of an ITV ice machine, you must know that, once the guarantee period is over, you will continue to have an ITV Authorized Technical Services network, where you can go to request any revision or intervention. Our SERVICE staff can inform you about the nearest Authorized Technical Service, and the appropriate to your type of machine.

Alternatively, you can also request the revision or intervention of your machine to be done at the factory. In this case, you must send the machine to us freight prepaid. Once the diagnosis is made, a quote will be sent, which must be accepted in writing. Once the machine is repaired, it will be sent to you freight prepaid, and with a factory warranty of 6 months on the components.

WELCOME TO **ITV Ice Makers**, we hope you enjoy your machine.