TRAINING PROGRAM

SUSTAINABLE SUPPLIERS

ITV ICE makers

ITV ICE MAKERS

SUSTAINABLE SUPPLIERS

ITV | ICE makers

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UN GLOBAL COMPACT
PROGRAMA DE CAPACITACIÓN
PROVEEDORES SOSTENIBLES
This certificate is awarded to:
ITV Ice Makers SL
for successfully completing the
Training Programme:
Sustainable Suppliers.
2023

ITV - A SUSTAINABLE SUPPLIER

ITV Ice Makers has been certified as a Sustainable Supplier by the Sustainable Supplier Training Program, a global initiative that aims to promote and encourage sustainability in our supply chain.

By joining this program, w**e commit to working collaboratively with our suppliers to implement sustainable practices throughout the supply chain.** This implies looking for suppliers that share our values and are committed to environmental, social and economic sustainability.

Through this training, ITV seeks to acquire knowledge and skills related to sustainability, such as the evaluation of suppliers in terms of sustainable practices, the implementation of environmental standards in production processes and the promotion of the social and labor well-being of workers.

A SHARED COMMITMENT

Committed to our clientes

ITV Ice Makers places clients at the center of its activity, creating value for them and the environment in which they operate. We work with transparency and professional honesty, orienting all levels of the company towards the needs of the client:

- Anticipating their present and future expectations, anticipating changes in the market, adapting to their own technological and logistical transformations, allows us to define the demands they place on our company.
- Offering a competitive and high-level offer of products and services, which allows you to enjoy quality and guaranteed machines, developing your business· satisfactorily.
- Quality management and a high level of involvement of our entire organization.
- Expert advice and high-quality service.
- Clean and safe technologies within an approach to sustainable development.
- Integrity and professional ethics in human and business relations

ITV | ICE makers

Committed to our suppliers

The commitment to our suppliers is a fundamental pillar that drives our success and the quality of our products. We recognize that high-quality components are essential to the efficiency and durability of our machines, which is why we maintain close and long-standing relationships with our suppliers.

- We work with our suppliers from the design stage, seeking their input to improve the functionality and performance of the components that we integrate into our ice machines.
- We encourage transparency in our transactions and processes.
- We are committed to hiring local companies.
- We collaborate with suppliers that respect human rights and comply with certified quality and safety standards, ensuring that the components we use are reliable and in compliance with international regulations.

Committed to society

At ITV Ice Makers we try to contribute to the advancement of society and the local environment in which we operate. Innovation is a fundamental pillar for manufacturing solutions that guarantee reliability and food safety. But apart from our ice machines, at ITV we support social causes, organizations and sectors with the aim of achieving a more favorable environment that contributes to improving social welfare:

- Support for NGOs.
- Food distribution to disadvantaged groups.
- Contribution to health research associations.
- Support for local women’s sports teams.
- Collaboration with training centers and initiatives for the reintegration of young people into the world of education and work.
- Support for technology centers in the development of improvements in the food industry.
- Collaboration with hotel and bartending associations.

A SHARED COMMITMENT

Committed to our team

ITV aims to be a human and humanizing company, where we work every day to create a positive working environment of collaboration and respect

- We attract professionals with ideas who are willing to contribute and share.
- We are committed to continuous training, polyvalence and poly-competence.
- We believe in teamwork, cooperation and communication.
- We are committed to the safety and health of our employees, which is why we strive to eliminate risks and encourage sports and healthy activities.
- We have an Equality Plan and an Equality Committee for the implementation of measures to ensure real equality amongst ITV workers.
- We offer numerous social and leisure benefits: Ice For Life sports club, gym, discounts at the cinema, restaurant vouchers, fruit available to everyone, discounts at the dentist and physiotherapist, etc..
- We carry out a wide range of initiatives aimed at fostering the employee-company relationship: coffee space, relaxation and meditation space (Dreambox), open days with the family, continuous training, and so on.

ITV - A SUSTAINABLE SUPPLIER

One of ITV Ice Makers' objectives this year is to improve its corporate social responsibility (CSR). To do this, it is **key to know how our stakeholders - customers, suppliers, employees and the community - perceive it.**

The survey reveals broad support for our CSR principles:

- 98% value respect for human rights.
- More than 99 % support our commitment to labor welfare.
- Sustainability and ethics meet with over 95 % approval.

These figures underline a clear expectation: ITV ICE MAKERS is perceived as a committed player, and must continue its efforts to combine performance and responsibility in the long term.

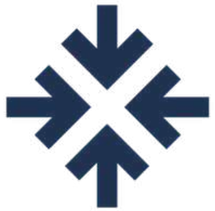
THE TEN PRINCIPLES OF THE GLOBAL COMPACT

Through this training program, **ITV Ice Makers commits to comply with the 10 principles of the Global Compact:**

HUMAN RIGHTS

1. Support and respect the protection of internationally proclaimed human rights.

2. Make sure that they are not complicit in human rights abuses.



LABOUR

3. Uphold the freedom of association and the effective recognition of the right to collective bargaining.

4. The elimination of all forms of forced labour.

5. The effective abolition of child labour.

6. The elimination of discrimination in respect of employment and occupation.

ENVIRONMENT

7. Businesses should support a precautionary approach to environmental challenges.

8. Undertake initiatives to promote greater environmental responsibility.

9. Encourage the development and diffusion of environmentally friendly technologies.

ANTI-CORRUPTION

10. Work against corruption in all its forms, including extortion and bribery.

WHAT DO WE DO AT ITV TO COMPLY WITH THE **GLOBAL COMPACT AND THE SUSTAINABLE DEVELOPMENT GOALS (SDG)?**

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV has a **CODE OF ETHICS,** which is at the heart of the company, and which we develop around two main axes: respect for human rights and the ethical conduct of our activities, with a 360º vision.

We can summarize our code in ten principles:

1. Respect for the law.
2. Contribute to a safe, healthy and environmentally responsible environment.
3. Commitment to diversity and conditions of respect for all.
4. Protect and maintain ITV Ice Makers resources.
5. Avoid conflicts of interest.
6. Guarantee privacy and confidentiality.
7. Reject all forms of corruption.
8. Practice and develop fair and transparent business practices.
9. Provide reliable information.
10. Have the ICE FOR LIFE spirit and be an ambassador of our brand.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV has an **EQUALITY PLAN** to achieve equal treatment and opportunities between women and men, including the entire human team.

We understand the Equality Plan as the framework where both the commitment and the operational lines that allow progress in gender equality are established. As such, the objective is for the Plan to be a realistic and specific working guide.

Specific goals:

- Apply the principle of effective equality between men and women.
- Reduce imbalances in terms of team participation in decision-making and management bodies at all levels of ITV Ice Makers.
- Avoid the use of sexist communications, without forgetting that the message must prevail, the phone over the form.
- Disseminate, raise awareness and train the organization in terms of equality between men and women.

WOMEN ON ICE

At ITV we believe in more than just manufacturing ice machines. We believe in women in the industry.

We believe in the strength of our Women On Ice..

At ITV this is so because many of us believed in equal opportunities years before they said we should believe it. We have managed to build a coherent professional project that respects the rights of the people who work at ITV, promoting their integration on equal terms.

In the same way as manufacturing and selling ice machines, equality is part of our business strategy and the Ice For Life spirit, which we have been sharing with the entire team, customers, suppliers and collaborators for years. We are committed to developing, implementing and communicating it, aware that the commitment to equality is part of the footprint that ITV Ice Makers leaves in society, contributing to its improvement.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

As part of our actions to promote gender equality, we conducted **EQUALITY TRAINING** for all our employees, aimed at raising awareness and educating on the importance of equality in the workplace.

This training included topics such as preventing gender bias, promoting equal opportunities and identifying attitudes and behaviors that may hinder the development of a more inclusive culture.

The training helped equip our team with key tools and knowledge to act as agents of change within the organization.

In addition, in line with our commitment to inclusion and respect for diversity, we introduced specific training this year on topics related to the **LGTBI+ community.**

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

At ITV Ice Makers we are committed to the inclusion of people with disabilities in the labor market as a way to enrich our society and our company.

For this reason, this year we have promoted the **FAMILY PLAN** together with the Adecco Foundation, a project to accompany people with disabilities on their way to employment and improve their quality of life.

In this sense, those members of our team who have a family member between 0 and 64 years of age, with a current certificate of disability equal to or greater than 33%, can participate in this program, with the aim of achieving their integration into the labor market, either in the short, medium or long term.

In addition, we will also support awareness and corporate volunteering actions.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

At ITV Ice Makers we also carry out activities for the labor inclusion of people with disabilities. For this reason, we have also carried out **VOLUNTEERING** as a tool for social impact and cohesion.

Together with the Adecco Foundation, we organized an environmental day with employees and their families to promote skills in people with disabilities and care for the environment.

We planted fruit trees and built medicinal plant nurseries, promoting inclusion, sustainability and teamwork. The experience was highly valued by all, reinforcing our commitment to the community and the environment.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

We also participated in the **CAPABILITIES RACE**.

Is a solidarity sports initiative organized by the Adecco Foundation, which brings together thousands of companies and individuals committed to a more inclusive and just society.

This year, the funds raised will be used for labor inclusion programs for entities affected by the flood.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV believes in and is committed to **FAMILY CONCILIATION**, recognizing the importance of balancing work and family responsibilities.

ITV promotes a culture of respect and mutual support among its employees, encouraging open communication about family needs and the joint search for solutions. The company values the diversity of its employees and recognizes that each individual has unique circumstances that must be considered.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV SOCIAL WORK

We work with numerous NGOs and Foundations that work with vulnerable groups.

- **Economic donation o**n a regular basis to various solitary organizations such as Casa Caridad Valencia, AECC Foundation, Madre Petra School or Caritas.
- **Donation of food, clothing and toys** to various associations and groups such as Colegio Madre Petra, Casa Caridad Valencia, Caritas, ALPLAN Program, “Proyecto Vivir”, or Cotolengo.
- **Donation of fruit and purchase of sweets** made by the nuns of the IESU COMMUNIO convent in Godella.

Cáritas Diocesana de Valencia · Cottolengo del Padre Alegre · Casa Caridad Valencia · fundación PROYECTO VIVIR · colegio MADRE PETRA

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV SOCIAL WORK

We work with numerous NGOs and Foundations that work with vulnerable groups.

- **Battered Women's Association:** ITV collaborates with this association by offering factory training and help with support for electrical appliances in the shelters.

- **Columbus Foundation:** Donations to help in the work of making the most advanced and effective therapies accessible to children with cancer and rare diseases, to improve their hope and quality of life.

fundación columbus

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV SOCIAL WORK

We work with numerous NGOs and Foundations that work with vulnerable groups.

- **Humanitarian aid to Ukraine:** given the emergency situation of the Ukrainian refugees, ITV mobilised the entire team to collect and send medicines, warm clothes and food.This collection was done in collaboration with Caritas, who were in charge of coordinating it**.**

- **La Crèche orphanage in Tangiers: ITV made a significant donation of medical supplies for the children living in the centre, with the aim of providing significant support to children in difficult situations, ensuring their well-being and proper care.**

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV SOCIAL WORK

We work with numerous NGOs and Foundations that work with vulnerable groups.

Asociación Española Contra el Cáncer (AECC) y La Lega Italiana per la Lotta contro i Tumori (LILT):

- **Awareness campaigns** for our team and customers by sending email and social media campaigns in support of the **fight against breast cancer.**
- **Wristbands in support of breast cancer.** This campaign was carried out among our employees and also at HOST Milan, an international trade fair, to each of the visitors to our stand.

This year we have donated 2% of the orders linked to the campaign to AECC and LILT.

FUNDACIÓN aecc
INVESTIGACIÓN CONTRA EL CÁNCER

LILT
LEGA ITALIANA PER LA LOTTA CONTRO I TUMORI
prevenire è vivere

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

ITV SOCIAL WORK

We work with numerous NGOs and Foundations that work with vulnerable groups.

- **Solidarity Library of the Father Juan Schenk Foundation:** In a solidarity initiative to bring culture and education to those who need it most, ITV has sent books and school supplies to the Missionary Solidarity Library in Burundi, Africa. The delivery of these materials has been possible thanks to the collaboration of ITV and its commitment to access to education and culture for all.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

SUPPORT RECEIVED AFTER THE FLOOD (OCTOBER 29)

The year 2024 was particularly complex for ITV Ice Makers due to the serious damages suffered after the flood of October 29th, which directly affected our facilities and temporarily paralyzed the activity of our factory. On this occasion, it was not us who offered help, but those who received it.

Several surrounding companies, such as Corequip, Nexo Ingeniería Informática, ABR and many others, responded with exemplary solidarity: they donated essential materials and offered on-site support in the first weeks of recovery.

These solidarity actions, at a time of great vulnerability, reflected the strength of relationships built over time and the value of mutual commitment.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

SUPPORT FOR FEMALE, PARALYMPIC AND LOCAL SPORTS

We participate, support and collaborate with numerous clubs **to promote values associated with sport** (effort, resilience and self-improvement) **and the promotion of women's and local sports in the Valencian Community.**

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

SUPPORT FOR FEMALE, PARALYMPIC AND LOCAL SPORTS

We support and collaborate in the **promotion of Paralympics.**

Of particular note is our ongoing collaboration with the athlete **David Casinos**, who competed in adapted athletics, winning five medals at the Paralympic Summer Games between 2000 and 2016. Also with the blind cyclist **Javier Vaquero from the club "Sin Límites a la Vista"** in the Titan Desert competition, to complete 639 kilometres in the middle of the Sahara desert in Morocco.

ITV & HUMAN RIGHTS

HUMAN RIGHTS

SDGs IMPACTED

SUPPORT FOR YOUTH SPORT

Economic collaboration and promotion of the Fundación Deporte Joven.

ITV Ice Makers has made significant donations to the "España Compite: en la Empresa como en el Deporte" project, a programme developed by the Fundación Deporte Joven in collaboration with the Consejo Superior de Deportes with the aim of contributing to the promotion and projection of Spanish companies at home and abroad, the promotion of sport and the promotion of the entrepreneur as an engine of growth associated with the values of sport.

ITV & LABOUR

LABOUR

SDGs IMPACTED

ITV gives to each worker a **WELCOME MANUAL** upon arrival, so that they are informed of:

- The Ice For Life spirit with the company's values.
- Social and leisure benefits for workers.
- History of the company, concepts and key data to work at ITV.
- The commitment to sustainability and care for the environment.
- Rules of life and coexistence in the company.
- Occupational health and safety policy
- Action protocol in case of fire

ITV & LABOUR

LABOUR

SDGs IMPACTED

ITV has a manual and offers training in **OCCUPATIONAL RISK PREVENTION**. With this formation it is intended:

- Inform about the risks of each job.
- Create awareness among employees about the importance of safety and health at work.
- Provide guidelines and procedures on how to carry out the tasks of each position safely.
- Promote regulatory compliance with regulations and occupational health and safety standards in force in the industry and in the country.

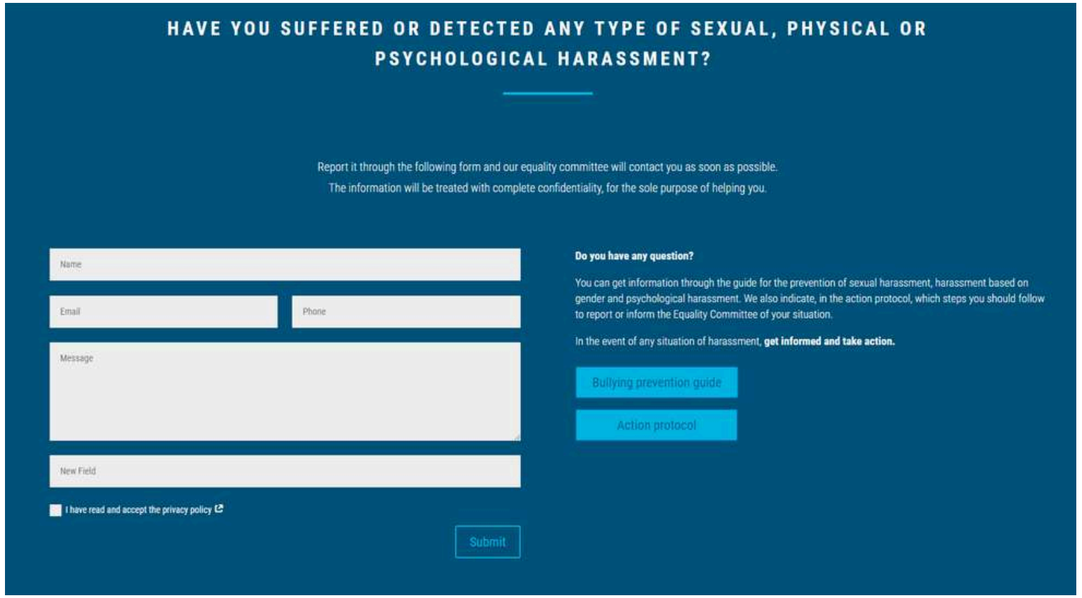
ITV & LABOUR

LABOUR

SDGs IMPACTED

Together with the **EQUALITY PLAN**, ITV has prepared a **BULLYING PREVENTION GUIDE AND AN ACTION PROTOCOL**, accessible from our website, so that workers know how to act in case of suffering it.

In addition, a **COMPLAINTS CHANNEL** has also been set up both virtually through the web and physically through a notice board in the factory. Any employee can anonymously report a situation of sexual or psychological harassment and an **EQUALITY COMMITTEE** created for this purpose is in charge of evaluating and resolving the situation



ITV & LABOUR

LABOUR

SDGs IMPACTED

ICE FOR LIFE SPORTS CLUB

ITV offers its employees the possibility of bringing us their shirt to participate in sports activities and ITV pays them in exchange for putting the logo on it. We also pay registrations in sports competitions.

The Ice For Life Club has participated in numerous competitions such as:

New York marathon
Valencia Marathon and Half Marathon
Castellón Half Marathon
Almansa Half Marathon
Riba-Roja Trail
Great Massanasa Fund
Rise to the Peloto
Valencian companies career
Bearded Vulture Cycling Race
Rompepiernas cycling march
Cycling march 7 peaks of Requena
Chóvar and Elida Mountain Race
Jávea Olympic Triathlon
...

Ice for Life

ITV & LABOUR

LABOUR

SDGs IMPACTED

3 GOOD HEALTH AND WELL-BEING

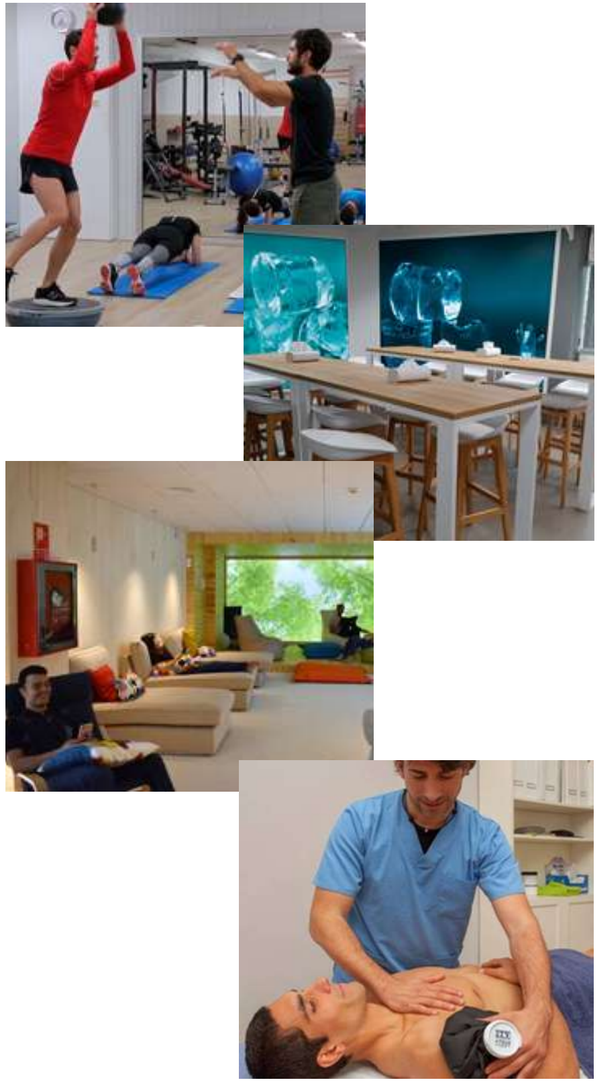
4 QUALITY EDUCATION

10 REDUCED INEQUALITIES

8 DECENT WORK AND ECONOMIC GROWTH

EMPLOYEE SOCIAL BENEFITS

- Gym with personal trainer
- Cafeteria and dining room
- Restaurant vouchers
- Dreambox, a space for rest and disconnection.
- First visit of each year of free physiotherapy and 10% discount on the rest of the sessions.
- We give away an annual check-up and dental cleaning, and 20% on the rest of the treatments.
- Discount of 10% discount at the pharmacy.
- Arrangement of fresh seasonal fruit in the cafeteria.
- Discounts at the cinema
- Open days with the family
- Continuous training to improve their skills in their areas of responsibility and also to raise awareness on issues such as Gender Equality or sustainability.



ITV & LABOUR

LABOUR

SDGs IMPACTED

COLLABORATION WITH DUAL TRAINING PROGRAMS with educational centers and business schools for factory visits and training practices in different departments.

We should highlight the collaboration with the **JOVE OPORTUNITAT** programme, an initiative financed by the European Social Fund that seeks to re-engage young people between the ages of 16 and 20 who are neither studying nor working in education.

ITV & ENVIRONMENT

ENVIRONMENT

We are a company committed to the environment, which has taken a big step in the **SUSTAINABLE DEVELOPMENT OF THE MANUFACTURE OF ICE MACHINES** with the highest energy efficiency.

SDGs IMPACTED

- We use **environmentally friendly R290 and R744 refrigerant gases.**
- We produce machines with **lower electrical consumption** and a lower refrigerant gas charge.
- **90% of the material** in our machines is recoverable.
- We have a **solar plant** that produces clean energy, enough to run all the machines in the factory.
- Hydrolysis welding.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

NEW RANGE OF R290 AND R744 MACHINES

- We have switched all our machine ranges to the new environmentally friendly **R290 and R744 refrigerant gases**.
- We produce machines with **lower electrical consumption** and a lower refrigerant gas charge.
- **90% of the material from our machines is recoverable.**

NATURAL REFRIGERANT

What are the advantages of natural refrigerants?

- These are substances of natural origin.
- More economical and environmentally friendly refrigerants.
- They do not damage the ozone layer.
- They have practically no impact on global warming.
- Excellent energy efficiency.
- Good compatibility with components.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

A STEP TOWARDS MORE SUSTAINABLE REFRIGERATION

As part of our commitment to innovation and reducing the environmental impact of our products, throughout 2026 we have introduced the **R454C refrigerant across our Scala ice machine** range, replacing the previous R404A refrigerant.

This transition enables us to deliver more efficient and environmentally friendly solutions while maintaining the high standards of performance, reliability and quality that define our products.

Through initiatives like this, we continue to advance the development of technologies that combine innovation, energy efficiency and environmental responsibility, helping to build a more sustainable refrigeration industry.

ITV Y EL MEDIOAMBIENTE

ODS IMPACTADOS

NEW SUSTAINABLE FILTERS

In line with our sustainability strategy, we have introduced a **new generation of environmentally responsible filters**, designed to reduce emissions, optimize resources, and minimize end-of-life waste.

Thanks to collaboration with our technology supplier, who has extensive experience in recycling and energy efficiency, we can **objectively measure** the benefits this transition brings to our processes.

With this initiative:

- We reduce CO_2 emissions and generated waste.
- We promote the circular economy by optimizing resources throughout the product life cycle.
- We improve operational efficiency, extending machine lifespan and performance.
- We reinforce our commitment to sustainability, aligning with market expectations and our clients.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

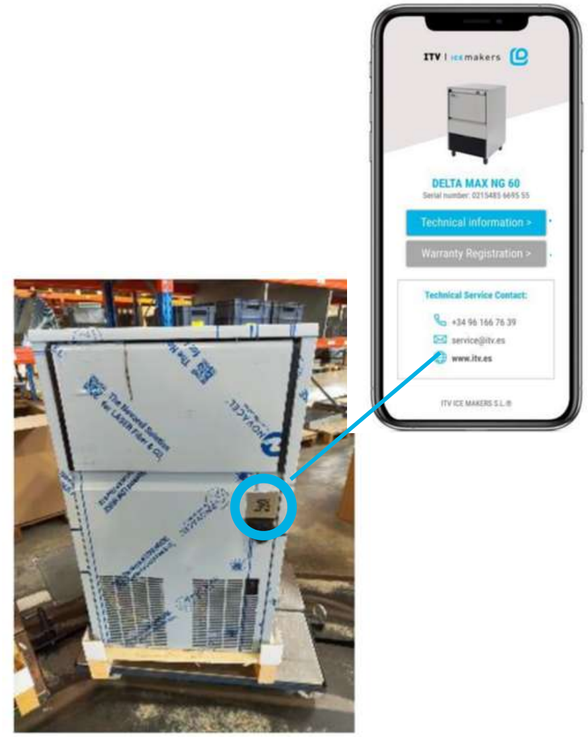
NEW INFORMATION QR CODE

Since this year, we have implemented a new feature in our ice machines to improve accessibility to technical information and reduce environmental impact. Each of our machines now includes a QR CODE on the front that, when scanned, provides direct access to the technical documentation corresponding to the model.

This innovation **facilitates access to manuals, maintenance guides and specifications** without having to consult printed documents.

With this initiative:

- We have simplified the consultation process for users.
- We significantly reduce paper consumption, contributing to sustainability.
- We are committed to modernizing our products and adopting more responsible practices, looking to a greener and more efficient future.



ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

NEW SELF-CONSUMPTION PHOTOVOLTAIC INSTALLATION WITH STORAGE AND OPTIMISATION BY IA

We have implemented a self-consumption photovoltaic installation at our factory with the capacity to generate up to **700 kWh of clean energy**. This production is sufficient to meet all the energy needs of our machines, allowing us to operate without fully relying on the conventional power grid, thereby contributing to the reduction of our carbon footprint and energy costs.

- 1,007.9 m² of photovoltaic roofing.
- 390 solar panels.
- Self-consumed "km0" energy.
- CO2 emissions reduction: 160 tons.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

NEW SELF-CONSUMPTION PHOTOVOLTAIC INSTALLATION WITH STORAGE AND OPTIMISATION BY IA

- **It incorporates storage batteries with a total capacity of 400 kWh**, allowing us to store the surplus energy we generate but do not consume immediately. This is key to optimizing energy use during peak demand times or when photovoltaic production decreases, such as at night or on cloudy days.

- **An advanced artificial intelligence (AI)** system continuously optimizes the management of the energy produced, stored, and consumed.

Key Benefits of the Installation

- **Sustainability:** By relying primarily on solar energy, we are significantly reducing our dependence on non-renewable energy sources and, consequently, lowering CO_2 emissions.

- **Energy Resilience:** The batteries enable the factory to continue operating during periods of lower solar production or in case of grid outages, improving operational continuity.

- **Economic Savings:** By optimizing energy use and taking advantage of times when electricity prices are lower, we achieve significant savings on energy bills.

- **Flexibility and Scalability**: This system is flexible and can be adjusted for future expansions, whether by increasing photovoltaic capacity or expanding battery storage capacity.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

We are a company committed to the environment, which has taken a big step in the **SUSTAINABLE DEVELOPMENT OF THE MANUFACTURE OF ICE MACHINES** with the highest energy efficiency.

- **Innovative Stretch Hood packaging technology** to optimise and unify its packaging process and commit to a more **environmentally sustainable system.**
- ITV has been able to considerably **reduce the cardboard packaging used**, leaving only edge protection and top protection, and eliminating strapping and other extra packaging bags in most of its formats.

33 Tn less CARBOARD per year

1,5 Kg less CARBOARD per machine

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

WATER REUSE AND EFFICIENT WASTE MANAGEMENT

At ITV Ice Makers we have installed a tank for the treatment and reuse of water, which has allowed a significant reduction in the consumption of this resource in our operations.

Additionally, in the production of our ice machines, we have a water treatment and reuse system that has reduced water consumption to one fifth (an 80% reduction).

90% OF THE WATER WE USE IN OUR PLANT IS RECYCLED, which not only reduces our environmental impact, but also reinforces our goal of moving towards more sustainable and efficient operations.

In addition to optimizing water use, we have implemented measures to **EFFICIENTLY MANAGE WASTE OILS** generated during the production process. These oils are collected and treated by specialized and authorized companies, guaranteeing safe and environmentally friendly handling.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

EFFICIENT WASTE MANAGEMENT: COMPLIANCE WITH WEEE REGULATIONS

At ITV we are committed to complying with the **Waste Electrical and Electronic Equipment (WEEE)** regulations, which establish guidelines for the correct collection, treatment and disposal of equipment at the end of its useful life.

At ITV Ice Makers, we take care of the collection and disposal of our ice machines when they reach the end of their life cycle, ensuring that they are treated sustainably and in compliance with regulations.

Furthermore, as part of this commitment, we pass on official WEEE management fees based on the type and characteristics of the new machines we supply. These fees cover the costs associated with the collection and treatment of retired machines, ensuring that their disposal is carried out in an environmentally responsible manner and in accordance with legal standards.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

DIGITALISATION and **"ZERO PAPER"** policy.

We have completely eliminated "paperwork" from the plant, thanks to the digitization of processes. This has allowed us:

- **Reduction of paper consumption:** we have reduced more than **250kg OF PAPER PER YEAR** in administrative and operational processes, helping to conserve the biodiversity of ecosystems.
- **Waste reduction:** Digitization can help optimize production planning and minimize waste.
- **Energy savings:** The digitalization of processes allows the automation and remote monitoring of the production plant, carrying out a more efficient management and in real time.
- **Life Cycle Management:** Through the use of digital tools, it is possible to track and monitor the life cycle of products and components. This facilitates the implementation of circular economy strategies, such as recycling and reuse, reducing the need for new resources and the generation of waste.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

ITV has been carrying out different actions for years to promote the **CIRCULAR ECONOMY** and reduce the consumption and waste of raw materials, water and energy sources.

ECONOMÍA CIRCULAR & ITV ICEmakers

- **Renewal Plan** to encourage users to replace their old models with new ones that are respectful of the environment.

- For the development of these circular economy actions, the company is based on an **R&D policy** that has allowed continuous innovation in processes and products. Currently, ITV is recognized by the Ministry of Economy and Competitiveness of the Government of Spain as an Innovative SME.

ITV Ice Makers has received the **EcoRiba Circular award** in 2020 and 2023, that rewards those companies that have implemented significant actions in the field of circular economy, both in energy efficiency and in reduction, reuse and recycling of waste or reduction of CO_2 emissions.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

We periodically carry out **AWARENESS CAMPAIGNS** for our team to promote environmental awareness, concern for the environment and sustainability

- Recycling campaigns
- Good environmental practices in the office
- Efficient use of water
- Beach cleaning and environmental protection
- Reduction of plastics and paper

Ice for Life

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

GIVING A SECOND LIFE TO OUR MACHINES: CANUSSA PROJECT

At ITV we have launched an initiative to reuse the materials from our ice machines and give them a second life: CLOSSETS, made 100% from recycled materials from our production processes. The Closset is a very versatile accessory that can be used as a hanger for backpacks/bags, or as a padlock.

RECYCLED MATERIALS OF OUR MACHINES

1. Packaging Plastic: The plastic we used to pack our equipment is now reused as part of the Closets.

2. Interior of the Machines: The interior of our ice machines is reused in the main structure of each hanger.

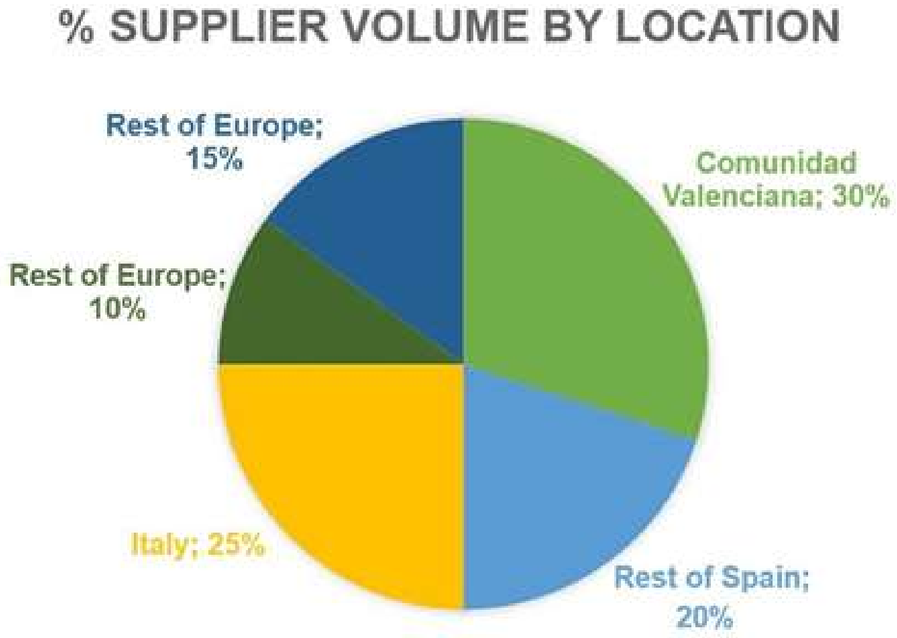
ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

LOCAL SUPPLIERS

Local products are also environmentally sustainable, as they are produced close to the places where they will be sold, which means lower energy consumption for the means of transport that distribute the goods, leading to lower CO2 emissions into the atmosphere with the consequent reduction of the aforementioned carbon footprint.



ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

SUSTAINABLE MOBILITY PLAN

During 2026, we took another step forward in the development of our Sustainable Mobility Plan by conducting a company-wide survey to better understand our employees' commuting habits.

The information collected will enable us to assess current mobility patterns, identify opportunities for improvement and define future initiatives aimed at promoting safer, more efficient and environmentally friendly commuting options.

ITV & ENVIRONMENT

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SDGs IMPACTED

ITV Ice Makers strives to achieve **ISO CERTIFICATIONS** every year. These certifications reinforce our commitment to quality and environmental management in all our operations.

- **ISO 14001:2015, Environmental Management System:** reflects ITV Ice Makers' dedication to constantly assessing, managing and improving its practices and processes in relation to the environment. This certification validates its ability to identify significant environmental aspects, establish improvement objectives and carry out concrete actions to minimise negative impacts.

- **ISO 9001:2015, Quality Management System:** This international standard ensures that we follow the highest levels of quality in our processes, products and services.

- **ISO 14067:2018, Carbon Footprint:** underlines ITV Ice Makers' commitment to understanding and reducing its contribution to greenhouse gas emissions. Through this certification, the company demonstrates its focus on measuring and managing the carbon footprint of its operations, products and services, thus contributing to the mitigation of climate change.

ITV & ENVIRONMENT

ENVIRONMENT

SDGs IMPACTED

We are also working on HACCP certification and are currently working on the implementation of the ISO26000 standard:

- **HACCP (Hazard Analysis and Critical Control Points):** This preventive system guarantees food safety in our processes, ensuring that our products meet the highest standards in the industry.

- We are currently working on **implementing the ISO 26000 standard**, which provides guidelines for integrating Corporate Social Responsibility into our strategy and operations. This standard will help us to further create value through sustainability, business ethics and respect for people, communities and the environment.

By adopting these guidelines, we seek not only to comply with our legal obligations, **but also to actively contribute to the well-being of society and the environment.**

ISO 26000 SOCIAL RESPONSIBILITY

SOCIAL RESPONSIBILITY MANAGEMENT SYSTEM IQNet SR 10

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ENVIRONMENT

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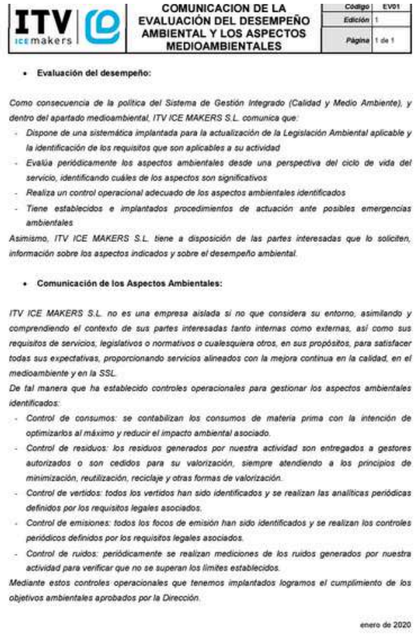
QUALITY AND ENVIRONMENTAL POLICIES

Evaluation of environmental performance and environmental aspects

https://itv.es/wp/wp-content/uploads/2021/12/comunicacion_desempenoambiental.pdf



ITV ice makers | COMUNICACION DE LA EVALUACIÓN DEL DESEMPEÑO AMBIENTAL Y LOS ASPECTOS MEDIOAMBIENTALES | Código EV01 | Edición 1 | Página 1 de 1

- **Evaluación del desempeño:**

Como consecuencia de la política del Sistema de Gestión Integrado (Calidad y Medio Ambiente), y dentro del apartado medioambiental, ITV ICE MAKERS S.L. comunica que:

- *Dispone de una sistemática implantada para la actualización de la Legislación Ambiental aplicable y la identificación de los requisitos que son aplicables a su actividad*
- *Evalúa periódicamente los aspectos ambientales desde una perspectiva del ciclo de vida del servicio, identificando cuáles de los aspectos son significativos*
- *Realiza un control operacional adecuado de los aspectos ambientales identificados*
- *Tiene establecidos e implantados procedimientos de actuación ante posibles emergencias ambientales*

Asimismo, ITV ICE MAKERS S.L. tiene a disposición de las partes interesadas que lo soliciten, información sobre los aspectos indicados y sobre el desempeño ambiental.

- **Comunicación de los Aspectos Ambientales:**

ITV ICE MAKERS S.L. no es una empresa aislada si no que considera su entorno, asimilando y comprendiendo el contexto de sus partes interesadas tanto internas como externas, así como sus requisitos de servicios, legislativos o normativos o cualesquiera otros, en sus propósitos, para satisfacer todas sus expectativas, proporcionando servicios alineados con la mejora continua en la calidad, en el medioambiente y en la SSL.

De tal manera que ha establecido controles operacionales para gestionar los aspectos ambientales identificados:

- *Control de consumos: se contabilizan los consumos de materia prima con la intención de optimizarlos al máximo y reducir el impacto ambiental asociado.*
- *Control de residuos: los residuos generados por nuestra actividad son entregados a gestores autorizados o son cedidos para su valorización, siempre atendiendo a los principios de minimización, reutilización, reciclaje y otras formas de valorización.*
- *Control de vertidos: todos los vertidos han sido identificados y se realizan las analíticas periódicas definidos por los requisitos legales asociados.*
- *Control de emisiones: todos los focos de emisión han sido identificados y se realizan los controles periódicos definidos por los requisitos legales asociados.*
- *Control de ruidos: periódicamente se realizan mediciones de los ruidos generados por nuestra actividad para verificar que no se superan los límites establecidos.*

Mediante estos controles operacionales que tenemos implantados logramos el cumplimiento de los objetivos ambientales aprobados por la Dirección.

enero de 2020

Environmental Policy

https://itv.es/wp/wp-content/uploads/2021/12/comunicacion_ambiental_itv.pdf

ITV ice makers | POLÍTICA INTEGRADA DE GESTIÓN CALIDAD, MEDIO AMBIENTE Y SEGURIDAD ALIMENTARIA | Código RCA12 | Edición R2 | Página 1 de 1

DIRIGIDO AL CONOCIMIENTO DE TODO EL PERSONAL DE ITV ICE MAKERS S.L., Y PARTES INTERESADAS

La Dirección de ITV ICE MAKERS S.L., empresa dedicada al **DISEÑO Y FABRICACION DE MAQUINAS PRODUCTORAS DE HIELO EN CUBITOS Y ESCAMAS,** *dentro de un programa de crecimiento ambicioso y rentable, basado en el trabajo bien hecho, en el rigor financiero y en el compromiso conjunto de nuestros empleados y proveedores con nuestros clientes, expone la Política Integrada de Gestión, que sirve punto de referencia obligado para la Gestión del Sistema Integrado según modelo de las Normas* **UNE-EN- ISO 9001, UNE-EN-ISO 14001, UNE-EN-ISO 14064 y APPCC** *en sus relaciones con trabajadores, clientes, proveedores y partes interesadas, y se compromete a que sea difundida, implantada y mantenida en todos los niveles de la organización.*

El compromiso de ITV ICE MAKERS S.L., es contribuir a un Desarrollo Sostenible y Seguro implicando en este compromiso a todos los grupos de interés a los que afecta la estrategia de empresa: trabajadores, proveedores, clientes, visitantes y sociedad en general. Así se elabora la Política Integrada de Gestión que sutra la Gestión de Calidad, Gestión del Medioambiente y la Gestión de la seguridad alimentaria según los siguientes principios que cumplen con los requisitos establecidos por las Normas

UNE-EN-ISO 9001, UNE-EN-ISO 14001, UNE-EN-ISO 14064-1 y APPCC

La Dirección de *ITV ICE MAKERS S.L.*, asume los siguientes **COMPROMISOS,** consolidándolos ejes fundamentales de su estrategia empresarial:

- ***Garantizar la seguridad y salud de sus trabajadores, en consonancia con su actividad económica.***
- ***Garantizar el respeto a la dignidad de las personas, así como la igualdad de trato y de oportunidades.***
- ***Garantizar la calidad, la seguridad y la inocuidad alimentaria y la satisfacción de los clientes en producto/servicio.***
- ***Velar por la protección, prevención y conservación del medio ambiente en el desarrollo de la actividad a lo largo del ciclo de vida del producto***

Estos compromisos definen todas y cada una de las decisiones y políticas *ITV ICE MAKERS S.L.*, y por ello se integran en el seno de su organización, fundamentándose sobre los siguientes **PRINCIPIOS:**

- ***Promoción de la seguridad y salud de los trabajadores mediante la aplicación de medidas y el desarrollo de las actividades preventivas.***
- ***Promoción del principio de igualdad de trato entre mujeres y hombres, garantizando las mismas oportunidades profesionales en el empleo, selección, retribución, formación, desarrollo, promoción y condiciones de trabajo.***
- ***Promoción de un clima laboral saludable.***
- ***Cumplimiento con la Legislación y los Requisitos Reglamentarios Aplicables, así como otros requisitos voluntariamente suscritos.***
- ***Identificación y satisfacción de los requisitos de nuestros clientes.***
- ***Gestión eficiente de las actividades que sea coherente con la protección del entorno.***
- ***Establecimiento de una dinámica de Mejora Continua de los productos/servicios prestados a nuestros clientes, de las condiciones de nuestros centros de trabajo e instalaciones, de la gestión, el desempeño ambiental y la seguridad alimentaria.***

Con el fin de desarrollar estos principios, la Dirección adopta el compromiso de consecución de los siguientes **OBJETIVOS:**

- ***Integrar la prevención de riesgos laborales en la organización.***
- ***Eliminar o disminuir los riesgos derivados del trabajo.***
- ***Desarrollar e implantar las medidas necesarias para la protección de la seguridad y salud de los trabajadores.***
- ***Garantizar la adecuación de las instalaciones y los centros de trabajo, a través del compromiso individual con el cuidado del orden, la limpieza y el mantenimiento de las mismas.***
- ***Implantar políticas de igualdad, que supongan la ausencia de toda discriminación ya sea directa o indirecta, por razón de genero, y especialmente aquellas derivadas de la maternidad y la asunción de obligaciones familiares.***
- ***Desarrollar los productos/servicios necesarios para cubrir las necesidades de nuestros clientes.***
- ***Aumentar la Satisfacción de nuestros clientes mediante el cumplimiento de sus requisitos y las disposiciones legales y reglamentarias de los productos y servicios.***
- ***Los proveedores y subcontratistas tendrán una especial consideracion de cara a clarificar las especificaciones y crear una relación de colaboración.***
- ***Apostar por la formación de su personal y la renovación de los métodos e instalaciones productivas como medio para responder a las necesidades crecientes y cambientes impuestas por el mercado y poder así mantener y aumentar su competitividad y desarrollar con eficacia los procesos y actividades.***
- ***Prevenir los accidentes de tráfico y las incidencias que tienen los desplazamientos relacionados con el trabajo, tanto dentro de la jornada laboral como al ir o volver al centro de trabajo.***
- ***Prevenir/Reducir la contaminación evitando la generación de residuos o gestionándolos de manera efectiva. Reducir, reutilizar y reciclar los residuos, así como ahorrar recursos naturales, a través de la implantación de buenas prácticas medioambientales y el uso sostenible de recursos, la mitigación y adaptación al cambio climático y la protección de la biodiversidad y de los ecosistemas***
- ***Alcanzar y mantener el equilibrio económico suficiente.***

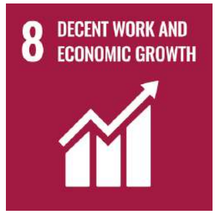
Para conseguir los objetivos expuestos es imprescindible la participacion de todos los miembros de la organización, velando por el desarrollo, la difusión y el mantenimiento de los principios y objetivos adoptados.

Nuestro agradecimiento anticipado por respaldar esta Política, lo cual nos beneficiara a todos.

Cristina Cordón
Director General
Rioja-Rioja del Turia, enero de 2020

ITV & ANTI-CORRUPTION

SDGs IMPACTED



ITV carries out various measures to fight corruption such as:

- **Transparency** in its actions with the different interest groups: customers, suppliers, society and its employees.
- **Crime Prevention Plan** with the objective of exhaustively analyzing the behavior and operation of the organization, process by process, activity by activity to identify weak aspects and emphasize them.
- **Provision of a Code of Ethics** based on the United Nations Global Compact and the principles of the Sustainable Development Goals (SDG).
- **Elimination of gift policies.**
- **External control audits** of the company's management and production processes. In this sense, ITV renews I**SO 9001:2015** every year, which guarantees the quality of Management Systems.

TRAINING PROGRAM

SUSTAINABLE SUPPLIERS

ITV ICE makers

ITV ICE MAKERS

SUSTAINABLE SUPPLIERS